

## How can I receive a demonstration of the Eyegaze Edge®?

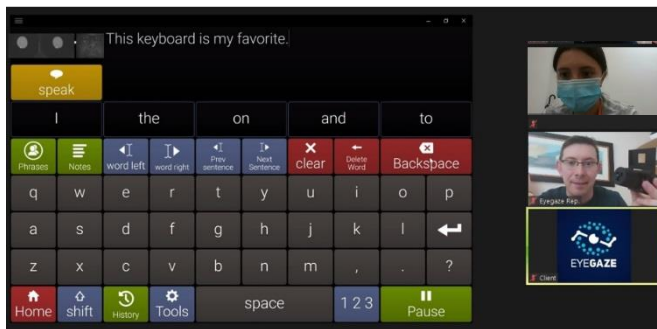
Eyegaze Inc. has a trained network of representatives across the world to demonstrate the Eyegaze Edge®. In locations where we do not have a local representative, we've been providing virtual demonstrations since 1987! With the COVID-19 Pandemic, we have a procedure to safely trial and deliver the Eyegaze Edge® to homes and clinics with minimal contact. Here is how the process works:

**Device delivery:** A sanitized Eyegaze Edge® will be dropped off (no-contact) or delivered to your home or clinic for the virtual demonstration.

**Training materials:** You will receive training videos, a visual guide and user manual to prepare you for device set up and calibration.



**Day 1 Practice:** Your trained Eyegaze Inc. representative will arrange a time to coach you over the phone in proper set up and practice. The Eyegaze Edge® is a hands-on device, and this practice session



will build your confidence in trying it yourself, as well as with your loved one. This session can be held by phone, Skype, Zoom, or other communication service—whatever is most convenient for your home set up. Each Eyegaze Edge® device is equipped with TeamViewer software so we can log in and see your screen, as pictured here.

**Day 2 Evaluation with your Speech-language pathologist (SLP):** With a day of practice under your belt, you are ready for the official trial with the SLP. Your Eyegaze Inc. representative will facilitate a virtual demonstration session between the 3 parties. They will direct you in calibration, and communication practice, and give an overview of the Eyegaze Edge®. This session will allow you to ask questions, practice communication skills with your eyes, and most importantly, allow your SLP to collect accuracy data during your trial.

**Method of communication:** Our trained representative will establish 3-way communication between all parties. This is done via TeamViewer and Zoom (or other preferred video conferencing platform). Your SLP will be able to see your Eyegaze Edge® screen, as well as have communication with you and the Eyegaze Inc. representative. All 3 parties will be able to communicate and see each other.

**Device Return:** You will be provided with a return shipping label (or other instructions) to return the Eyegaze Edge®. Your trained Eyegaze Inc. representative will send follow up information.

**Questions?** Call our team at **1-800-EYEGAZE** or visit [www.eyegaze.com](http://www.eyegaze.com)